



# **Professional Partners' Contribution to the Evaluation of Sure Start Milton Keynes Local Programme**

Jamie Chalmers  
Monitoring & Evaluation Officer  
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**Thankyou to everyone who participated in “The Professional Partners’ Contribution to the Evaluation of the Sure Start Milton Keynes Local Programme”.**

I hope you find this an interesting read. It shows that across our 34 partners and related agencies we, as a partnership, are achieving many of our strategic aims:

- Evidence of working in partnership;
- Evidence of reaching out to our families and helping others in doing this;
- Delivery of a very wide agenda of adult and child learning which many think could still be enhanced.

There are areas and gaps which need addressing and some practical issues which need resolution. Involvement in the design of the calendar and delivery of actions is available to all partner agencies through the Implementation Group and the Wider Team provides a further forum for information and involvement. Sure Start is a partnership, so if some areas are not working well, we *all* need to see where to “apply the oil”.

As we move to the Children’s Centres agenda and more agencies are involved in this delivery in more areas, the learning from this evaluation is of even greater value.

Partnership working is easy to talk and be idealistic about, but it *all* fails if individuals do not feel heard, their working practices are not understood or it is unclear how they fit into the bigger picture. We all need to reflect on what this evaluation means for our individual staff and services:

- Have staff got the right idea?
- Have staff been given the remit to work differently?
- Are staff constrained and therefore unable to offer a more flexible way of working?

Sure Start Milton Keynes Local Programme is moving into its fifth year. This research is a key element of a much wider study on the Whole Programme. Working together in partnership, to meet the needs of our clients in “one stop shop” delivery is the way forward. This piece of work helps inform us all on the issues that will enable this to happen.

A handwritten signature in black ink on a light pink background. The signature reads "Jenny .".

**Jenny Hugman  
Programme Director**

## **Introduction**

Sure Start Milton Keynes Local Programme (SSMKLP) is part the Government initiative which aims to achieve better outcomes for children, parents and communities by:

- increasing the availability of childcare for all children
- improving health and emotional development for young children
- supporting parents as parents and in their aspirations towards employment.

It seeks to achieve those aims by helping services development in disadvantaged areas alongside financial help for parents to afford childcare and rolling out the principles driving the Sure Start approach to all services for children and parents. Sure Start services are additional to existing statutory provision.

Sure Start Milton Keynes focuses on six estates in North Milton Keynes - Fullers Slade, Galley Hill, Greenleys, Hodge Lea, Stacey Bushes and Wolverton - and provides activities and outreach work for families with 0 to 5 year old children in those areas.

Currently there is no significant research from the National Evaluation of Sure Start (NESS) into the impact of Sure Start Local Programmes at a professional level. SSMKLP conducted an evaluation during December 2005 that was designed to gain an understanding of how the Local Programme fits into existing services and what impact it has had with partner agencies.

In November 2005, a questionnaire was developed in consultation with Programme Management and NCH, which was posted to the professional colleagues who have had contact with SSMKLP. They were sent to a wide range of professionals; from the Chief Executive of Milton Keynes Primary Care Trust to the individuals currently providing activities for Sure Start families.

The only colleagues that did not receive a questionnaire were those working directly for the Local Programme:

Jenny Hugman, Programme Director;

Jamie Chalmers, Monitoring & Evaluation Officer;

Eileen Hajjar, Finance Officer;

Emma Collard, Office Manager;

Julie Giles, Qualified Teacher.

(See Appendix One for a list of the professional colleagues who were sent questionnaires.)

The questionnaire comprised of four sections:

### **Section 1: About You.**

- How long have you been involved with the Sure Start Milton Keynes Local Programme?
- Have you visited any of our activities? If yes, which ones and what did you think of them?
- Have you attended any of our management meetings?
- When did you last have contact with Sure Start Milton Keynes Local Programme and why?

### **Section 2: Sure Start Aims.**

- Do you feel you have a full understanding of the aims of the Sure Start Partnership?
- Do you understand how your organisation fits into the Sure Start Partnership? Please explain your answer.
- What is your organisation's perception of SSMKLP?
- Do you feel that SSMKLP reaches its entire identified client group or that some are missed out? Please explain your answer.
- Could SSMKLP do more to work with a particular group? Please explain your answer.
- Are there any aspects of the Every Child Matters agenda that SSMKLP should concentrate more on?
- In what ways does your organisation work towards the Every Child Matters agenda?

### **Section 3: Partnership Working.**

- Does your organisation value working with SSMKLP? Please describe the significant aspects of the working relationship.
- Has your organisation identified any benefits from working in the SSMKLP Partnership?
- Has SSMKLP listened to your organisation? Do you feel your organisation has been fully included at all times? If not, please explain your answer.
- Do you feel SSMKLP has supported your organisation in contributing as much as possible to your objectives?
- How could SSMKLP enhance partnership working with your organisation?
- Has SSMKLP facilitated you working with other organisations?
- Which other organisations could you benefit from working with?
- Have you any suggestions of other organisations that SSMKLP could work with to meet the Every Child Matters agenda?
- With hindsight, what would you have liked to do differently in the Partnership?

### **Section 4: Working Differently.**

- SSMKLP is tasked with working differently and challenging existing working practices to deliver the National Sure Start objectives. Do you feel that SSMKLP is achieving this aim?
- Has working with SSMKLP made a difference to the way your organisation works in the locality? Please explain how this has happened.
- Has working with SSMKLP helped your organisation reach its goals? Please explain.
- Which aspects of SSMKLP working practice work well in relationship to your organisation?
- Which aspects of SSMKLP working practice could be improved?

The range of questions sought to understand how SSMKLP has been effective in working with organisations, and how those organisations perceived Sure Start's impact on the community.

The qualitative method was chosen to gain a more detailed understanding of opinions and views than would have been achieved using statistical analysis.

The recipients were divided into three categories, based on their position within their relevant organisation:

38 Senior Management were sent yellow questionnaires;

31 Middle Management were sent green questionnaires;

49 Field staff were sent blue questionnaires.

The responses were gathered within these classifications, to identify any major differences in perspective.

Similarly the questionnaires were identified by organisation - all Milton Keynes council staff were given the code MKC, for example - to provide the ability for assessment by organisation.

These classification codes were the only identifiers, and the recipients were assured of the anonymity of the questionnaires.

118 questionnaires were sent out at the end of November, with a covering letter from the Programme Director. A closing date of 15 January 2006 was applied, and recipients were given a self-addressed envelope to enhance facilitation of responses. By the cut-off date, a total of 39 responses had been received (33% of all questionnaires sent out):

13 from Senior Management (34% of Senior Management questionnaires sent out);

9 from Middle Management (29% of Middle Management questionnaires);

17 from Field Staff (35% of Field Staff questionnaires).

The responses were collated in the three categories and are analysed accordingly.

## **Analysis**

### **Senior Management**

The respondents mainly came from strategic positions within their organisations and thirteen responses received came from Health, NCH, Milton Keynes Council, Milton Keynes Play Association, Parish Councils and individual respondents.

All but one of the respondents had been involved with Sure Start for a long period of time, with answers ranging from two years to the length of the Programme. Many of them had attended management meetings, and had been in recent contact with the Local Programme.

The responses indicated that the Sure Start objectives are understood within most partner organisations at a senior level. The majority of respondents had a good understanding of the Sure Start agenda and the main aims of supporting parents and young children were clear. There were some respondents who were unclear about the full aims of the Local Programme, and it is thought that these were the responses from the Parish Councils, who are not directly involved in the delivery of Children's Services. Respondents were clear how the partner organisations fitted into the Sure Start agenda; responses from MK Council and Health identified the strong partnership working links, and other agencies acknowledged the support from the Local Programme.

*"A very diverse and proactive programme focused on outreach and covering a wide geographical area."*

There was a generally positive perception of the Local Programme. The level of client contact and outreach work was mentioned in many responses as a positive asset. Responses indicated that although Sure Start does have a strong contact rate with local families, there was still work to be done with "hard to reach" families. This was acknowledged as a universal challenge, as some families will not want to engage with these types of services.

*"At a recent outreach event in CMK all customers from the Local Sure Start area knew of your services."*

The need for focused work with families with additional needs was an emergent theme from the responses - "*There are difficulties in identifying children with developmental delay and a more robust universal approach may be helpful.*" The Local Programme provides a support service and signposting for families in those circumstances and it may be that the particular respondents were unaware of the full range of support provision.

One response recognised that further work towards the Every Child Matters (ECM) outcome of Enjoy and Achieve could be possible through practical work and support in specific areas. Most agencies worked towards the ECM agenda, particularly in the learning and development areas and the majority of responses agreed that Sure Start is effective in working towards the ECM outcomes.

All the respondents valued working with the Local Programme, and identified a range of benefits from the working relationship. For many organisations, the sharing of ideas with the Local Programme has helped in developing services. Responses indicate that the Local Programme listens to and supports other organisations and the Wider Team meetings were praised as a positive opportunity for networking and sharing with other organisations.

Comments suggested that more collaborative work in the planning and delivery of services, and sharing of practical information, could be achieved.

*"I would like to see more opportunities for joint working and to set up an activity schedule at the start of the year."*

There were a number of recommended agencies that Sure Start could also work with; many were strategic networks with a greater client range than families with young children, such as Children and Young Peoples Partnership Services or Relate, however most fall outside of the immediate scope of the Local Programme.

The responses suggest that Sure Start is seen as an organisation that works differently to existing agencies, and that it has facilitated those agencies in engaging with clients at "*a more grass roots level*". It has also encouraged a shared understanding of issues and good practice among partner organisations.

*"Need to start sharing and celebrating successes more widely. There is much to be proud of."*

The main area for improvement to the Local Programme that emerged from the responses was working in partnership on planning and delivering services, sharing resources with the other agencies as well as developing *"a joint voice to influence policy decisions"*. Some responses acknowledged that staff and resource limitations within the Local Programme have had an impact on the service provision, and suggested that effective multi-agency work may help resolve these shortcomings.

### **Middle Management**

The respondents were from a range of organisations and with a range of responsibilities. This was expected to generate a good mix of views about the strategic and practical aspects of the Local Programme.

The nine responses came from Health, NCH, MK Council, MK Christian Foundation and Oral Health Promotion.

The respondents from this category had been involved with the Local Programme for periods ranging from seven months to five years. All respondents had been to activities and management meetings.

*"Very impressed with creative innovative services with clear focus on needs of disadvantaged children."*

All respondents understood the aims of the Sure Start partnership and how their organisation was aligned to the Local Programme.

Perceptions of the Local Programme were largely positive; most responses noted that the Sure Start presented a good opportunity to work with families in the community, enhancing and supporting current service provision. Some identified practical difficulties with communication.

*"An asset to the designated community. A real opportunity to make a difference..."*

It was generally evidenced that Sure Start strives to work with all families in the area, but that there would always be some families that were out of reach. One respondent commented that their "*young parents often feel that age is a barrier - not enough aimed at their age group.*"

Suggestions were made about other groups Sure Start could focus on contacting including "*those with mental health problems, drug and alcohol misusers, [and] refugees*".

The Sure Start Programme was seen to be working well towards the ECM outcomes although one response recommended allocating additional resources towards the Be Healthy agenda. All respondents stated that their organisations were also working towards the same outcomes.

*"Being part of the Programme has enabled real partnership working, focusing together on shared outcomes."*

All respondents felt their organisations valued working with Sure Start, and that the Programme provided strong support to existing agencies. Responses suggested the Programme was providing new and enhanced opportunities for engaging with families, even if the opportunities were not being fully exploited.

The Programme was acknowledged as a good listener and was also noted for supporting agencies in their objectives, although natural limitations were observed. Communication issues in working practice were mentioned in some responses; meetings with individuals being cancelled without notice and calendars not being posted out.

The suggestions for improvements in partnership working predominantly revolved around focused work with specific agencies. Most respondents cited that they had developed contacts with other agencies through Sure Start.

There were few suggestions regarding how things could have been done differently; one comment stated that "*stability in directorship has resulted in more partnership working and with a stronger focus.*"

*"Sure Start has a fresh approach in supporting families and in 'thinking' about enhancing families/communities."*

Most responses agreed that Sure Start endeavours to work in new and different ways. Sure Start also enables existing agencies to work in new ways and achieve shared aims. The partnership working and focus on family participation were noted as useful aspects of the Sure Start delivery. Improved outreach work and communication with agencies were among the issues identified as needing further work.

### **Field Staff**

These responses were predominantly from people who work directly with the Programme at a practical level and it was expected that the results would relate to the actual delivery of services.

Seventeen responses were received, coming from the following organisations: Health, NCH, MK Council, PreSchool Learning Alliance, MK Christian Foundation, Oral Health Promotions and individuals.

Respondents had been working with Sure Start Milton Keynes for a range of timescales, from eighteen months to six years. Most had visited activities and the general view of the activities was very positive. The majority of respondents had not been to management meetings but had regular contact with the Local Programme. There was a comment about one venue, which as seen as less than suitable. This is outside of Local Programme control but has been noted.

All respondents understood the aims and objectives of the Sure Start Local Programme and how their organisation worked within those aims. The responses reinforced the range of partnership working that exists and how committed the other organisations are to supporting the Sure Start agenda.

*"A pioneering service that aims to benefit all families in the Sure Start area through collaborative working."*

The perspective of Sure Start varied in the responses, with positive views being grounded with criticism about practical issues. The latter primarily related to communication and the organisation of activities. Many respondents felt that Sure Start failed to engage with families, noting that it is unrealistic to expect complete

participation from the target community. Responses highlighted that many families require more focused support and attention, and some activities may be perceived as exclusive and prohibitive for new members: "*Some families may perceive that they aren't accepted in the settings.*"

There were few suggestions about how Sure Start could do more work with specific groups, but there was a general theme that more focused input and partnership working would be beneficial. Equally it was felt that more concentration on aspects of ECM could be achieved, although the Local Programme achievements in this area were recognised.

Most responses highlighted the perceived value of working with Sure Start. The benefits of sharing information and resources were mentioned frequently: "*we are very much welcomed into inputting our ideas and enjoy the relationship and respect that have jointly built up.*" The Local Programme has forged links between organisations and helped develop an understanding of existing service provision within the Sure Start families.

This contrasts with some respondents in this category who mentioned that the Programme failed to include them in the planning of activities and services; "*It has been very difficult to feel included and we haven't always been listened to*". Similarly the level of support for the organisations at this level was seen to be lacking: "*[the] only contribution has been feedback at reviews*". Some responses were positive but the responses indicate a variable level of involvement with different agencies.

When asked about how partnership working could be enhanced, there was a clear message about the need for clearer communication and more liaisons between Sure Start and the other services: "*more communication, involvement and consideration of our working practices*".

*"We now have more contact with the communities in the Sure Start area therefore leading to more opportunities for us to link with them and empower the communities..."*

Sure Start was acknowledged as facilitating joint working between other organisations. Suggestions were presented of other organisations that could be engaged in Sure Start work although it was noted that the Local Programme has an extensive range of contacts. Comments regarding how things could have been done differently related to more focused work in the planning and coordination of activities. The suggestion of a mentoring or induction process for new members of partner agencies, to help them understand the Sure Start agenda, was also mentioned in a number of responses.

It was confirmed that Sure Start is achieving the aim of working differently, though some suggested that more work could be done. Sure Start's practices have caused some agencies to work more closely with other organisations and in new ways, although at a ground level the increased amount of process and paperwork was also noted.

*"More integrated ... I feel we 'gel' together well as a whole team."*

All respondents confirmed that Sure Start was helping their organisation achieve its goals. The close linking of agencies, through the Wider Team and FANS (Families with Additional NeedS) groups were cited as positives. The need for greater communication and support for other agencies were mentioned as areas for improvement.

## Conclusion

This evaluation is the first wide scale research with the professional Sure Start partners, and is intended to understand how Sure Start is perceived, how the partners are involved in the Programme, and the practical aspects of the Local Programme delivery.

The response rate of 33% is sufficient to provide a good overview of opinion, and there was a good spread of responses with the three main categories.

Some respondents said that the questionnaire was quite in-depth and may have prevented other people from completing it. This is acknowledged, although the large

number of questions was considered necessary for this initial work. The covering letter from the Programme Director mentioned this fact and requested the patience of recipients in completing the form. A more longitudinal assessment of this kind could have enabled shorter, more frequent questioning.

A short list of follow-up questions has been prepared to enable clarity and gap filling, and will be deployed with the findings from this initial evaluation.

*"I can never fail to be encouraged at what is possible..."*

A significant finding from the research is the differing views of the categories of respondent regarding the practical delivery of the Local Programme.

The responses from professionals with strategic roles suggest that Sure Start is having a positive effect in challenging existing working practices and encourages partnership work towards common goals.

The responses from middle-level management identify the change in strategic approach and the learning from interagency working, but also acknowledge the practical difficulties.

The responses from people working with the Programme on the physical delivery of services gave examples of good practice but also identified concerns regarding communication and planning of activities.

This leads to the conclusion that the Local Programme is considered a success at delivering services differently, working in partnership and having a different approach, but it is tempered by the constant and continuing work of ensuring this happens efficiently and effectively. Sure Start ideals are being realised, but there are some practical operational weaknesses in communication which need to be addressed to ensure the continued success of the Local Programme.

*"I think that it is now tackling the challenge of working differently and encourages creative responses to challenges."*

There is a very strong message that Sure Start has had a positive impact on the methods and practices of the existing professional agencies. The emphasis on partnership working and collaborative advantage has been seen to be effective, and responses indicate that this approach is highly regarded. The level of contact with

families is seen as a big asset by other agencies, and has enabled them to try different approaches to client contact: "*Helps to highlight the work of our organisation and what it can do - challenging some of the stereotypes that are often held.*"

The aim of reaching all families was generally acknowledged as being a significant challenge and most respondents conceded that some families will always remain "hard to reach". It is important to note that agencies have differing perspectives on which families are "hard to reach" depending on their range of operational contact. Some responses highlight the practical difficulties in reaching all families: "*Attendees at events are always going to be ... the more motivated ones that would have accessed existing services anyway without Sure Start.*"; "*...feel that some clients are reluctant to access groups and need encouragement.*" The need for more outreach work is raised, but with the understanding that good work is already being done: "*Involving parents is perhaps the most difficult [challenge] but Sure Start keep trying, using new approaches and ideas.*" Some families do not engage with Sure Start for a variety of reasons, others find it easy; Sure Start work focuses on finding out what has the widest benefit and all partners have a responsibility to encourage people to be involved and creative in the evolution of services.

*"Have met representatives of voluntary and other agencies that otherwise would not know ... that have been able to contribute to our agenda."*

The Local Programme has strengthened the links between existing agencies. Partnership working has increased and there is better liaison between organisations working with families with young children. The Wider Team and FANS meetings have been successful in bringing together organisations with common themes: "... *their links also become ours.*" However, these links are only useful if the client benefits.

*"My organisation now works much more closely with other partners and has delivered new ways of working/service provision which have been well evaluated by clients."*

The responses indicate that there were some operational issues that require attention, and the majority of these relate to the actual delivery of activities. The concerns can be grouped into two areas:

- Planning of activities - responses highlighted the need for better partnership working in the planning of services, which could create more efficient and economic delivery: "*...need more involvement in the calendars and activities to ensure effective working practices*"; "*joint working on activities - I would like to see that increasing, I think we should benefit each other.*"

The Implementation Group exists to assist in identifying which activities are useful and the timetabling of changes is very tight. All partner agencies have a seat on the Implementation Group.

- Communication - a number of issues arose regarding communication. The primary concern was that other agencies are not kept informed of developments; "*There have been times when we haven't received the [activity calendar]. It then becomes difficult for us to promote activities.*" Dialogue between agencies is essential to the development of partnership work, and this is something that requires continued focus: "*More communication, involvement and consideration of our working practices.*" The need for better communication on a day-to-day basis was mentioned, and difficulties in contacting the staff were also raised: "*sometimes getting a reply or answer to an email has been difficult.*" Additionally the need was raised for effective internal communication to ensure consistent awareness: "*Communication between Sure Start staff would help. You talk to one person about something and no one else knows about it.*"

All agencies are encouraged to take up their seats on Implementation if they are contractors. The Wider Team also provides a forum for information exchange.

The responses show that some agencies were unaware of the full extent of Local Programme support and service provision. Comments were made about areas for additional provision, such as with workless households, but in most cases these were areas that Sure Start is already working in.

A number of suggestions for improving services were made throughout the responses. These included:

- A mentoring/buddying scheme for new professionals, to enable a good understanding of Sure Start's purpose.
- "Bold and simple" email reminders to partner agencies about forthcoming events and activities.
- Planning joint projects, seeking joint funding and working towards sustainability.
- Informational sessions - sharing common practice on a range of topics with fellow professionals.

*"New ways of working have been piloted, with those outcomes being well evaluated being embedded in practice in areas outside of the Programme."*

In conclusion, it is clear that the Local Programme has made a positive impact in the professional forum of agencies working with families with young children. The level of contact with families and the emphasis on partnership working are recognised as considerable strengths. Partner agencies have been able to engage with the Sure Start community in new ways and have learned new practices as a consequence. More work on engaging with families needs to continue, and there are some operational issues that will be addressed. Nevertheless the Programme has succeeded in challenging the existing methodologies and building the case for a collaborative working.

## **Recommendations**

- To work towards greater involvement with existing agencies in the planning and delivery of activities, including increased emphasis on shared resources.
- To improve effective communication between agencies regarding practical matters and clarity about the Sure Start services and objectives.
- To use the Wider Team meetings and the Implementation Group to provide regular updates to agencies about new initiatives and aims.
- To promote the successful and innovative practice developed throughout the Sure Start Local Programme with all agencies.

## Appendix One:

### Professional Colleague List

Name	Title	Organisation	Name	Title	Organisation
Liz Moss	Health Visitor	Milton Keynes Primary Care Trust	Julie Higgs	Children & Families in the Community Officer	MK Council
Carolyn Owen	Health Visitor	Milton Keynes Primary Care Trust	Pat Scrimshaw	SEO Early Years & Childcare	MK Council
Marilyn Francis	Health Visitor	Milton Keynes Primary Care Trust	Tracey Heayns	EO NNI Day Nurseries	MK Council
Wilma Burns	Health Visitor	Milton Keynes Primary Care Trust	Melinda May	Children's Services Manager	MK Council
Ann Thompson	Health Visiting Clerk	Milton Keynes Primary Care Trust	Jonathan Lee		MK Council
Pat Brown	Health Visiting Clerk	Milton Keynes Primary Care Trust	Sue Ostach	Manager	Core Services, Sure Start Milton Keynes
Sue Davies	Health Visitor	Milton Keynes Primary Care Trust	Chris Chapman	Manager	Fullers Slade Resource Centre, NCH
Judy Hitchcox	Health Visitor	Milton Keynes Primary Care Trust	Angus Forsythe	Manager	Greenleys Family Centre, NCH
Di Williams	Health Visitor	Milton Keynes Primary Care Trust	Vigdus Brobbey	Assistant Manager	Greenleys Family Centre, NCH
Jo Lye	Speech & Language Therapist	Speech & Language, MK PCT	John Walsh	Family Support Social Worker	Greenleys Family Centre, NCH
Liz Smith	Speech & Language Support	Speech & Language, MK PCT	Debbie Teague	Assistant	Milton Keynes Children's Fund
Lis Tighe	Librarian	Milton Keynes Library Service (Wolverton Library)	David Livermore	Team Leader	MKCVO
Michelle Thomas	Librarian	Milton Keynes Library Service (Stony Stratford Library)	Lynne Johnson	County Manager	Preschool Learning Alliance
Paula Williams	Sure Start Ed. Psych.	Educational Psychology, Milton Keynes Council	CJ Crookenden-Johnson	Play Services Manager	MK Play Association
Mary Dickson	Community Development Worker	Core Services, Sure Start Milton Keynes	Debbie Watson	Outreach Team Leader	MK Christian Foundation
Fozia Raja	Community Development Worker	Core Services, Sure Start Milton Keynes	Susan Mallett	Senior Oral Health Promoter	Oral Health Promotions
Clare Scrimshaw	Community Development Worker	Core Services, Sure Start Milton Keynes	Sharon Jones	Senior Oral Health Promoter	Oral Health Promotions
Angela Hodgson	PAFT Worker	PAFT, Sure Start Milton Keynes	Carmen Kane	Parenting Support Coordinator	MK Council

<b>Noreen Khan</b>	PAFT Worker	PAFT, Sure Start Milton Keynes	<b>Emily Wright</b>	Children's Disability	MK Council
<b>Wendy Bluck</b>	Sessional Worker	Core Services, Sure Start Milton Keynes	<b>Helen Bolderstone</b>	Midwifery	Milton Keynes Primary Care Trust
<b>Rose Thomas</b>	Sessional Worker	Core Services, Sure Start Milton Keynes	<b>Jane Stephenson-Glynn</b>	Smoking Cessation	Milton Keynes Primary Care Trust
<b>Patricia Sinclair</b>	Project Worker	Greenleys Family Centre, NCH	<b>Barbara Kennedy</b>	Chief Executive	Milton Keynes Primary Care Trust
<b>Claire White</b>	Group Worker	Greenleys Family Centre, NCH	<b>Christine Thompson</b>	Locality Manager (South)	Milton Keynes Primary Care Trust
<b>Julie Dabnor</b>	Group Worker	Greenleys Family Centre, NCH	<b>Ruth Weetman</b>	Acting Director of Primary Care Services	Milton Keynes Primary Care Trust
<b>Irene Wright</b>	Administrative Support	Greenleys Family Centre, NCH	<b>Mary Smith</b>	Director	Speech & Language, MK PCT
<b>Sherri Zile</b>	Project Worker	Greenleys Family Centre, NCH	<b>Barbara Merrifield</b>		Milton Keynes Library Service
<b>Jenny Barry</b>	Administrative Support	Fullers Slade Resource Centre, NCH	<b>Sandra Clark</b>	Cabinet Member	MK Council
<b>Jackie Kingshott</b>	Project Worker	Fullers Slade Resource Centre, NCH	<b>John Cove</b>	Group Director, Sure Start & Community Learning	MK Council
<b>Claire Cornford</b>	Project Worker	Fullers Slade Resource Centre, NCH	<b>Jane Gilbert</b>	Assistant Head of Education Partnerships	MK Council
<b>Ruth Miller</b>	Project Worker	Fullers Slade Resource Centre, NCH	<b>Vanessa Gwynn</b>	Corporate Director (Learning & Development)	MK Council
<b>Andy McDermott</b>	Community Mobiliser	MKCVO	<b>Paul Sutton</b>	Group Director, Specialist Support	MK Council
<b>Janis Mair</b>	Community Mobiliser	MKCVO	<b>Brian Kite</b>	Headmaster	Queen Eleanor School
<b>Cliff Simms</b>	Community Mobiliser	MKCVO	<b>Steve Hopkinson</b>	Headmaster	Wyvern First School
<b>Wendy Stark</b>	Finance	Preschool Learning Alliance	<b>Neil McAllister</b>	Headmaster	Greenleys First School
<b>Jess Gittins</b>	Crèche Coordinator	Preschool Learning Alliance	<b>Jackie Andrew Barrett</b>	SEN Lead	MK Council
<b>Sam Goodliffe</b>	Administrative Support	Preschool Learning Alliance	<b>Angela Locke</b>	Assistant Director Children's Services	NCH
<b>Alison Smith</b>	Toy Librarian	Preschool Learning Alliance	<b>Trish Benge</b>	Assistant Director Children's Services	NCH
<b>Joan Knight</b>	Toy Librarian	Preschool Learning Alliance	<b>Danny Conway</b>	Director	Milton Keynes Children's Fund

<b>Sue Parker</b>	Special Needs Field Worker	MK Play Association	<b>Ruth Stone</b>	Director	MKCVO
<b>Nicole Ioannou</b>	Play Field Worker	MK Play Association	<b>Anne Vine</b>	Director	Preschool Learning Alliance
<b>Caroline Fitzsimons</b>	Family Support Worker	MK Christian Foundation	<b>Wendy Usher</b>	Director	MK Play Association
<b>Leanne Fitzsimons</b>	Family Support Worker	MK Christian Foundation	<b>Graham Ghaleb</b>	Director	MK Christian Foundation
<b> </b>	Oral Health Promoter	Oral Health Promotions	<b>Elaine Forbes</b>		Oral Health Promotions
<b>Lisa Gupta</b>	Yoga	Private Provider	<b>Robert De Grey</b>	Architect	The Architecture Studio
<b>Kathy Bunko</b>	Kathie's Kiddies	Private Provider	<b>Janet Irons</b>	Ward Councillor	MK Council
<b>Sian Flower</b>	Sewing	Private Provider	<b>Hilary Saunders</b>	Chair	Wolverton & Greenleys Town Council
<b>Louise Bird</b>	Cookery	Private Provider	<b>Rob Gifford</b>	Chair	Stony Stratford Town Council
<b>Andrew Carey</b>	Mini Strikers	Private Provider	<b>John Hawthorn</b>	Chair	Bradwell Abbey Parish Council
<b>Michelle Beck</b>	Memory Books	Private Provider	<b>Matthew Leeder</b>		Wolverton & Watling Way Pools Trust
<b>Helen Feeney</b>	Clinical Lead Health Visiting/School Nursing (North)	Milton Keynes Primary Care Trust	<b>Candy McCann</b>	Portage	MK Council
<b>Bev Shaw</b>	Public Health Lead	Milton Keynes Primary Care Trust	<b>Sharon Porter-Price</b>	Childcare Information Manager	MK Council
<b>Dr. Barbara King</b>	General Practitioner	Wolverton Practice	<b>Angela Allen</b>	Children's Disability	MK Council
<b>Dr Murthy</b>	General Practitioner	Wolverton Practice	<b>Esther Valentine</b>	Midwife	Milton Keynes Primary Care Trust
<b>Dr Haldar</b>	General Practitioner	Wolverton Practice	<b>Jackie Boath</b>		Brook Advisory
<b>Dr. S.A. Mushtaq</b>	General Practitioner	Wolverton Practice	<b>Liz Knight</b>	Teenage Pregnancy Coordinator	Milton Keynes Primary Care Trust
<b>Dr Mrs. S. Mushtaq</b>	General Practitioner	Wolverton Practice	<b>Sue Milner</b>	Adult Continuing Education	MK Council
<b>Dr Sen</b>	General Practitioner	Wolverton Practice	<b>Caroline Morris</b>		National Childminders Association
<b>Juliet Thorogood</b>	Team Leader	Speech & Language, MK PCT	<b>John Simmonite</b>		MK Safety Centre
<b>Michelle Herriman</b>	Senior Children's Librarian	Milton Keynes Library Service	<b>Vicki Drummond</b>		Women & Work