SMALL HEATH SURE START QUESTIONNAIRE

We are conducting a survey to assess how well parents are receiving services in the Small Heath area. Small Heath Sure Start and would like to know your views and opinions. Please take a few minutes to help us by completing this questionnaire.

How many children do you have in the house 4 years and under?	

What are the age ranges of your child/ren?	0-6 months	6-12 months	1-2 years	2-4 years

Comments:

Have you ever heard of Sure Start?	Yes	No	

A OUTREACH AND HOME VISITING

		Yes	No	**Comments**
1) Did you receive a visit from any of the following within 2 months of your child's birth?	Health Visitor			
	Midwife			
	GP Doctor			
	Parent/School Link Worker			
	Dietitican (Food Advisor)			
	Social Services			
	Other:			

			Comments
2) On a scale from 1 to 4, how satisfied were you from the home visits? **1= Very Dissatisfied** **2= Dissatisfied** **3= Satisfied** **4= Very Satisfied**	Health Visitor		
	Midwife		
	Parent/School Link Worker		
	Dietitican		
	Social Services		
	GPs		
	Other		

Comments:

3) Do you feel the services were sensitive towards your culture?	Yes	No	

		(1-7)	**Comments**
4) How would you improve the service for the home visits (please rank 1 to 7)?	1. More information and advice		
	2. More understanding of you		
	3. More medical information		

1 = highest priority **7 = lowest priority**	4. More Health Visitors		
	5. More diet information		
	6. More home visits		From:
	7. Other:		

B SUPPORT TO FAMILES AND PARENTS

			Comments
	Positive		
	Negative		
	Neither		

		(1-8)	**Comments**
2) In what areas do you feel you need more support (please rank 1 to 8)? **1 = most needed** **8 = least needed**	1. Parenting Classes		
	2. Pre School costs		
	3. Nursery		
	4. Employment		
	5. Welfare (benefits)		
	6. Housing		
	7. Health		
	8. Other:		

C QUALITY PLAY, LEARNING AND CHILDCARE SERVICE

			Comments:
1) Do you feel there are enough quality play facilities in Small Heath?	Yes	No	

	Name:		Name:		Name:	
	Very Poor		Very Poor		Very Poor	
	Poor		Poor		Poor	
	Neither		Neither		Neither	
	Good		Good		Good	
	Very Good		Very Good		Very Good	

Comments

	Very Poor		
	Poor		
	Neither		
	Good		
	Very Good		

	Activity:		Activity:		Activity:	
	More than once a week		More than once a week		More than once a week	
	Once a week		Once a week		Once a week	
	Once a month		Once a month		Once a month	
	Once every 6 months		Once every 6 months		Once every 6 months	
	Once a year		Once a year		Once a year	
	Never		Never		Never	

			Comments
5) When did you last visit the library to borrow toys or books	Within the last week		
	Within the last month		
	With the last 6 months		
	Within the last year		
	Never		

D PRIMARY AND COMMUNITY HEALTH CARE

		(1-4)	**Comments**
1) How satisfied are you from the following services: **1= Very dissatisfied** **2= Dissatisfied** **3= Satisfied** **4= Very Satisfied**	GP		
	Dentist		
	Dietician (food advisor)		
	Health Centre		
	School Nurse		
	Keep healthy support		
	Speech and language		
	Other:		

			Comments
2) Do you feel the services were sensitive towards your culture?	Yes	No	

		(1-6)	**Comments**
1 = highest priority **6 = lowest priority**	1. More staff		
	2. Shorter waiting times		
	3. More culturally sensitive		
	4. Better medical information and knowledge		
	5. Other:		

			Comments
	Yes		
	No		
	Not required		

E SUPPORT FOR FAMILIES WITH DISABLED CHILDREN

			Comments
1) Does your child require any special needs?	Yes	No	

		Yes	No	Comments
	Small Heath Health Centre			
	GP Surgery			Which:
	Nursery			Which:
	Pre School services			Which:
	Leisure Centre			
	Community Centre			
	Stepping Stones			
	Other:			

G PERSONAL

1) Gender:	Male	Female

2) Age:	Under 16	17-24	25-59	Over 60

			Comments
3) Would you consider yourself having a disability**?**	Yes	No	

4) Ethnic Origin				
1. White	**2. Mixed Parentage**	**3. Asian or Asian British**	**4. Black or Black British**	**5. Other ethnic groups**
British	Black African/White	**Indian**	Caribbean	Chinese
Irish	Black Caribbean / White	**Pakistani**	African	Any other Ethnic groups
Other White	Asian/White	Bangladeshi	Somali	
	Asian/Black	Kashmiri	Any other	
	Other mixed background	Other Asian mixed background		

4) Any other comments:

Thank you for taking part in this survey