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Staff Satisfaction Questionnaire

There has recently been some staff turnover within the Sure Start programme. I would like to find out if there are any issues that concern current staff so that steps can be made to tackle these issues where possible.

This questionnaire has been sent to all staff and I would be grateful if you could answer the following questions honestly. Your answers will be treated in confidence and kept anonymous. When you have completed your questionnaire either e-mail it to barry.sullivan@torbay.gov.uk or deposit it in the box located in the kitchen.

1. In general how satisfied or dissatisfied do you feel about your Sure Start post?

☐ Very Satisfied
☐ Satisfied
☐ Not sure
☐ Dissatisfied
☐ Very dissatisfied

2. In general how satisfied or dissatisfied do you feel about your terms and conditions in your Sure Start post? Are you:

☐ Very Satisfied
☐ Satisfied
☐ Not sure
☐ Dissatisfied
☐ Very dissatisfied

3. How satisfied or dissatisfied are you with the following? Please tick appropriate box.

	Satisfied	Dissatisfied	Neither satisfied or dissatisfied
Salary			
Amount of annual leave			
Security of employment			
Flexibility of working hours			
Your input into decision making within Sure Start Paignton			
Opportunity for professional development			

4. Is Sure Start Paignton a supportive place to work?

☐ Yes
☐ No
☐ Not sure

5. Is Sure Start Paignton a friendly place to work?

☐ Yes
☐ No
☐ Not sure

6. How satisfied or dissatisfied are you with the general guidance and managerial direction from Sure Start Paignton?

☐ Very Satisfied
☐ Satisfied
☐ Not sure
☐ Dissatisfied
☐ Very dissatisfied

7. How satisfied or dissatisfied are you with the support from your line manager with regard to your Sure Start Paignton work?

☐ Very Satisfied
☐ Satisfied
☐ Not sure
☐ Dissatisfied
☐ Very dissatisfied

8. Do you think that Sure Start Paignton has clear aims and objectives?

☐ Yes ☐ No ☐ Not sure

9. Do you understand the difference between the Sure Start unit and local programmes?

☐ Yes ☐ Partly understand ☐ No

10. Do you think that the Sure Start unit has clear aims and objectives?

☐ Yes ☐ Partly understand ☐ No

11. Do you understand how your role fits into the overall aims and objectives of Sure Start Paignton?

☐ Yes ☐ Partly understand ☐ No

12. Do you feel that you have enough time in your post to carry out the duties that are expected of you?

☐ Yes ☐ No ☐ Not sure

13. Are you actively seeking other employment?

☐ Yes ☐ No

14. What are the best things about working for Sure Start Paignton?

15. What could be improved about Sure Start Paignton?

16. Do you think that staff turnover and recruitment issues will have an impact on the Sure Start Paignton programme? If so, how?

17. If you have any other comments you would wish to add, please write them in the box below.

Thank you for your responses. The results will be used to feed into an evaluation report to be published September 2004. Please either return your questionnaire by e-mail or by placing it in the box in the kitchen. Analysis of results will be carried out by Barry Sullivan, Research and Evaluation Officer for Sure Start Paignton.